Resource Sharing: Past, Present & Future. CAVAL Reciprocal Borrowing Forum

CAVALborrow

Charles Barnett

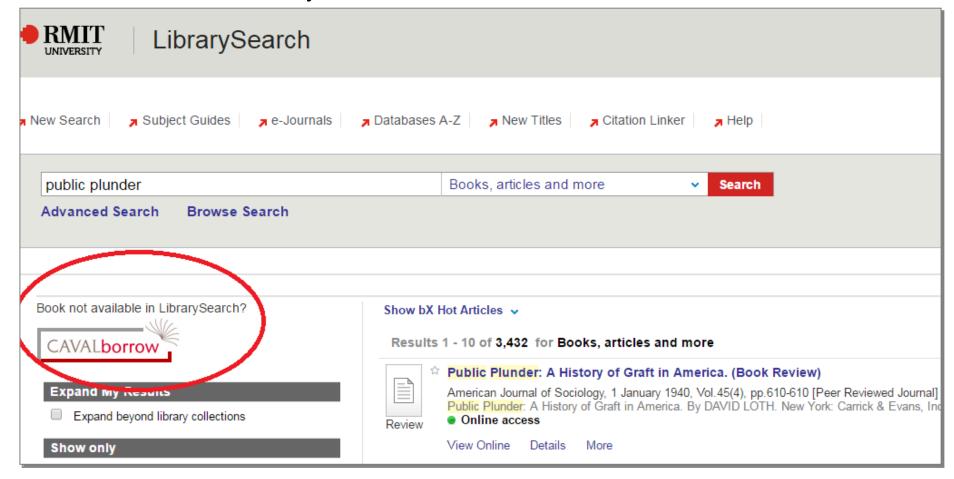*charles.barnett@rmit.edu.au*

CAVALborrow
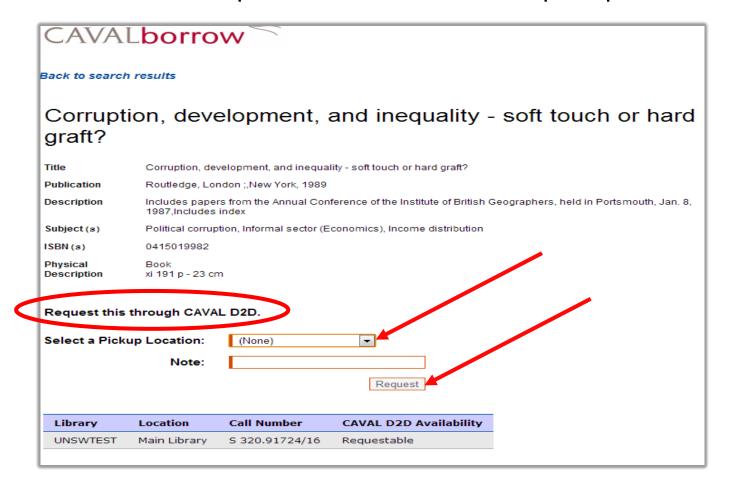
RMIT UNIVERSITY

CAVALBorrow

- D2D resource sharing tool.

- Configured and administered by CAVAL in collaboration with Relais International.

- Similar to the BONUS+ scheme.

- Can work with any library system.

- Real time Z39.50 searching of library holdings and availability, and patron eligibility via NCIP.

- Can work with or without NCIP – but NCIP makes a big difference!
  - Through NCIP many processes are automated

Borrowing requests – Patron experience

- Patron logs into LibrarySearch and peforms a search. If not in the RMIT collection they can click on the CAVALborrow "tile":

- The "tile" uses the Relais OpenURL link, tacks on search terms and patron primary identifier – runs the search in Relais.

- Relais checks availability across member libraries via Z39.50

- If available, Patron requests book and indicates pickup location.

If not available via CAVALBorrow? – Linked to Doc Del:

CAVALborrow

Back to search results

Public plunder; - a history of graft in America, David Loth

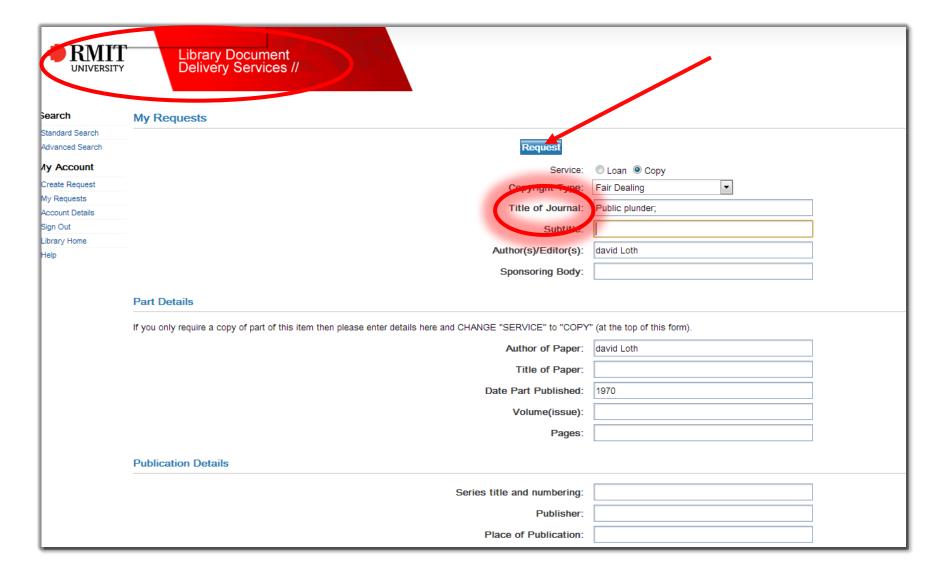|	
Author	Loth, David
Title	Public plunder; - a history of graft in America
Publication	Greenwood Press, Westport, Conn, [1970, c1966]
Subject (s)	Political corruption, Capitalists and financiers, United States
ISBN (s)	0837138388
Physical Description	Book 436 p - 23 cm

Not available via CAVAL D2D. Request via interlibrary loan.   Request

Library	Location	Call Number	CAVAL D2D Availability
CARM	CARM Shared Collection	A1:AL10B0 B09947	13/03/15

- VDX request form populated - user can request.

- Item is actually available at RMIT?

Back to search results

Heroic Melbourne - architecture of the 1950's, Norman Day

Author	Day, Norman
Title	Heroic Melbourne - architecture of the 1950's
Publication	RMIT, Melbourne, 1995
Subject(s)	Architecture, Modern
ISBN(s)	0864445237, 0864445237 (pbk.)
Physical Description	Book 46 p - 21 cm
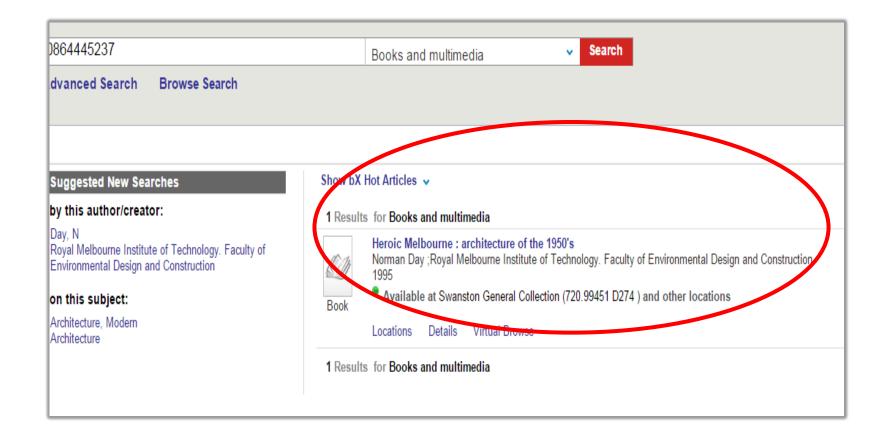
This item is available locally
View in the RMIT Library Catalog
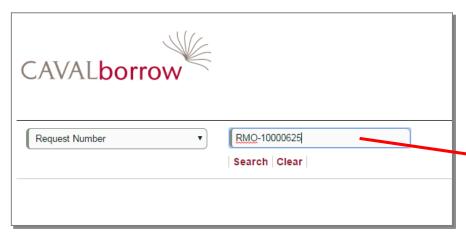
Library	Location	Call Number	CAVALborrow Availability
RMIT	Swanston Library	720.99451 D274	Not Requestable
RMIT	Carlton Library	720.99451 D274	Available Locally
RMIT	Swanston Library	SPEC ARC 720.99451 D274	Not Requestable
UNSW	Main Library	P 720.9945/11	Requestable
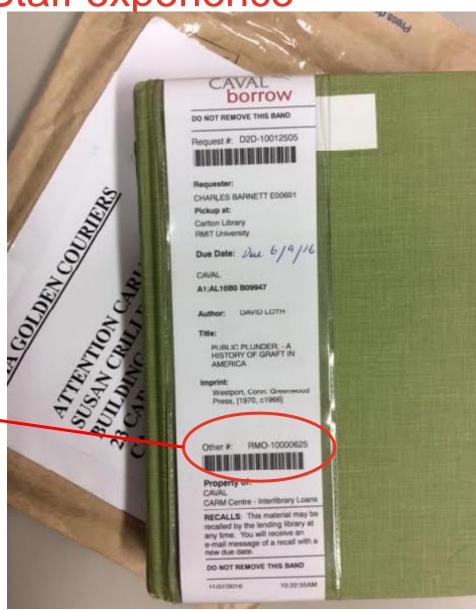
- Patron clicks on the link and the search is run in LibrarySearch:

064445237   Books and multimedia ⌄   **Search**

dvanced Search   **Browse Search**

Suggested New Searches

by this author/creator:

Day, N
Royal Melbourne Institute of Technology. Faculty of
Environmental Design and Construction

on this subject:

Architecture, Modern
Architecture

Show bX Hot Articles ⌄

1 Results for Books and multimedia

Book

Heroic Melbourne : architecture of the 1950's
Norman Day ;Royal Melbourne Institute of Technology. Faculty of Environmental Design and Construction
1995
Available at Swanston General Collection (720.99451 D274) and other locations

Locations   Details   Virtual Browse

1 Results for Books and multimedia

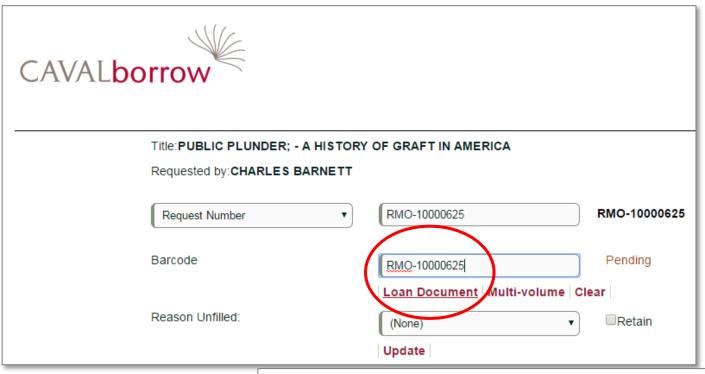# Borrowing requests – Staff experience

- ## Item arrives via courier/post
  - All details on book slip

- ## Staff Log into Relais
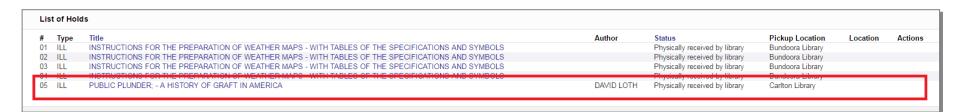
- ## Enter the RMO number:

- **NCIP kicks in** *(circulation interchange protocol):*
  - A supressed temporary item bib record is created in Alma
  - A hold is placed for the requesting patron
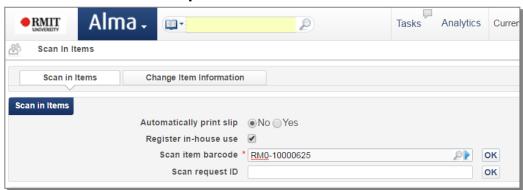 - The item is automatically checked in and put in transit to the defined pick up location

Alma record:

1 **PUBLIC PLUNDER; - A HISTORY OF GRAFT IN AMERICA**
    Book By DAVID LOTH
Barcode: RMO-10000625
Update Date: 22/07/2016
Library: Resource Sharing Library   **Process type:** Transit   **To Library:** Carlton Library   **Expected Arrival Time:** 23/07/2016   **Permanent Location:** Borrowing Resource Sharing Requests
Call Number Type: Dewey Decimal classification
Status: Item not in place   **Material Type:** Book
Edit | Holdings | Items | Request | Resource sharing request | Work Order | More info

Patrons list of holds in their account (LibrarySearch/Primo):

List of Holds

#	Type	Title	Author	Status	Pickup Location	Location	Actions
01	ILL	INSTRUCTIONS FOR THE PREPARATION OF WEATHER MAPS - WITH TABLES OF THE SPECIFICATIONS AND SYMBOLS		Physically received by library	Bundoora Library		
02	ILL	INSTRUCTIONS FOR THE PREPARATION OF WEATHER MAPS - WITH TABLES OF THE SPECIFICATIONS AND SYMBOLS		Physically received by library	Bundoora Library		
03	ILL	INSTRUCTIONS FOR THE PREPARATION OF WEATHER MAPS - WITH TABLES OF THE SPECIFICATIONS AND SYMBOLS		Physically received by library	Bundoora Library		
04	ILL	INSTRUCTIONS FOR THE PREPARATION OF WEATHER MAPS - WITH TABLES OF THE SPECIFICATIONS AND SYMBOLS		Physically received by library	Bundoora Library		
05	ILL	PUBLIC PLUNDER; - A HISTORY OF GRAFT IN AMERICA	DAVID LOTH	Physically received by library	Carlton Library		

- Item is sent to pick up location

- Site-based staff process the item (use scan in items):

- A hold slip is generated

Hold Pickup notice

BARNETT, Charles
E00601
Dear Charles,

The following item, which you requested on 22/07/2016, can be picked up at Carlton Library - Circulation Desk hold shelf.

The item will be held for you until 29/07/2016.

PUBLIC PLUNDER; - A HISTORY OF GRAFT IN AMERICA
By: DAVID LOTH

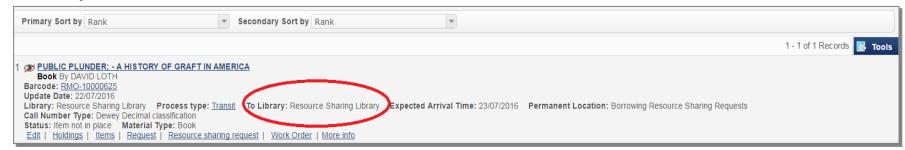Notes that may affect loan:

Regards
RMIT University Library

- Patron receives email:

- Holds screen changes

| Title	Request Type	Request Date	Start Time	End Time	Expiry Date	Task	Process Date	Managed By	Place in Queue	Resource Sharing Request
1 INSTRUCTIONS FOR THE PREPARATION OF WEATHER MAPS - WITH TABLES OF THE SPECIFICATIONS AND SYMBOLS	Patron physical item request	11/12/2015	-	-	12/12/2015	Transit Item	11/12/2015	Resource Sharing Library: Resource Sharing Desk	0	Status: Physically received by library
2 PUBLIC PLUNDER; - A HISTORY OF GRAFT IN AMERICA	Patron physical item request	22/07/2016	-	-	29/07/2016	On Hold Shelf	22/07/2016	Carlton Library: Circulation Desk	0	Status: Physically received by library

Loans and Returns
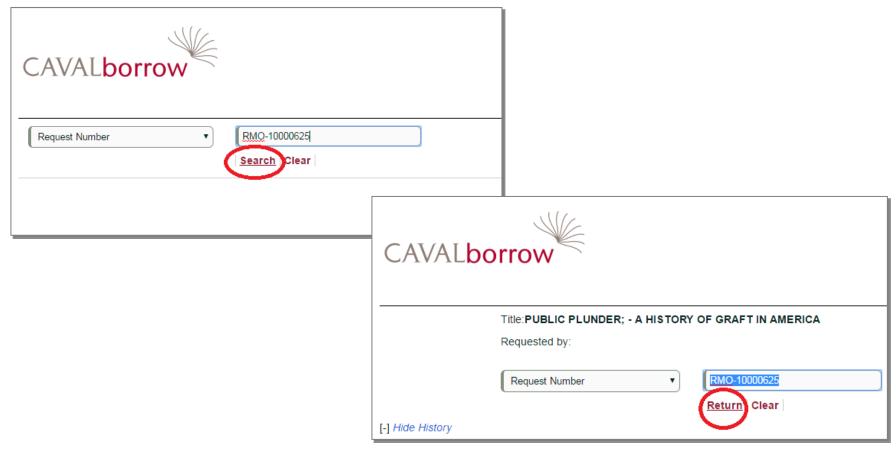
- Loans via desk – *SCU problematic as no RFID.*

- 7 week loan, no renewals, standard RMIT email notifications (due date reminders / overdue notices).

- Patron returns as usual via chutes at any RMIT Library site.

- Staff process the item in Alma and send to admin staff:

The item's destination is: Resource Sharing Library

-

Ok

Temporary bib record indicates the item is in transit to Resource Sharing Library:

Primary Sort by Rank   Secondary Sort by Rank

1 - 1 of 1 Records   Tools

1 PUBLIC PLUNDER; - A HISTORY OF GRAFT IN AMERICA
Book By DAVID LOTH
Barcode: RMO-10000625
Update Date: 22/07/2016
Library: Resource Sharing Library   Process type: Transit   To Library: Resource Sharing Library   Expected Arrival Time: 23/07/2016   Permanent Location: Borrowing Resource Sharing Requests
Call Number Type: Dewey Decimal classification
Status: Item not in place   Material Type: Book
Edit | Holdings | Items | Request | Resource sharing request | Work Order | More info

- Admin staff log into Relais, find details and 'return' item :

- This deletes the temporary bib from Alma via NCIP
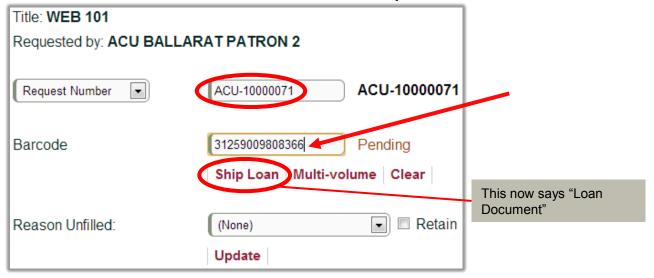- Admin staff post back to home library

Lending Requests

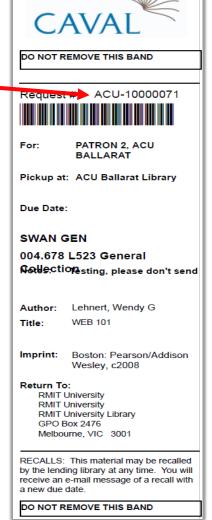- Patron from another institution request an RMIT book via Relais when availability in Alma is verified by Z39.50

- Request received via email with book slip attached.
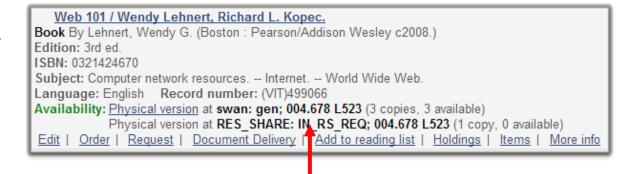
- Staff collect item from shelf and process in Relais.

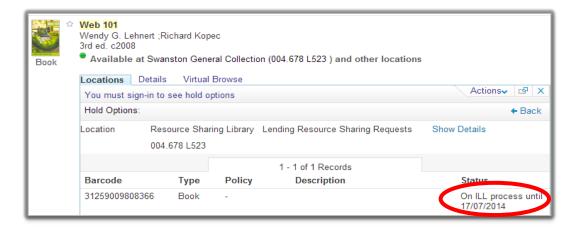
- Book-slip attached and item posted

- Relais moves book into Resource Sharing Library in Alma via NCIP:

Alma

Web 101 / Wendy Lehnert, Richard L. Kopec.
Book By Lehnert, Wendy G. (Boston : Pearson/Addison Wesley c2008.)
Edition: 3rd ed.
ISBN: 0321424670
Subject: Computer network resources. -- Internet. -- World Wide Web.
Language: English   **Record number:** (VIT)499066
Availability: Physical version at **swan: gen; 004.678 L523** (3 copies, 3 available)
          Physical version at **RES_SHARE: IN_RS_REQ; 004.678 L523** (1 copy, 0 available)
Edit | Order | Request | Document Delivery | Add to reading list | Holdings | Items | More info

Primo

☆ **Web 101**
Wendy G. Lehnert ;Richard Kopec
3rd ed. c2008
Book
● Available at Swanston General Collection (004.678 L523) and other locations

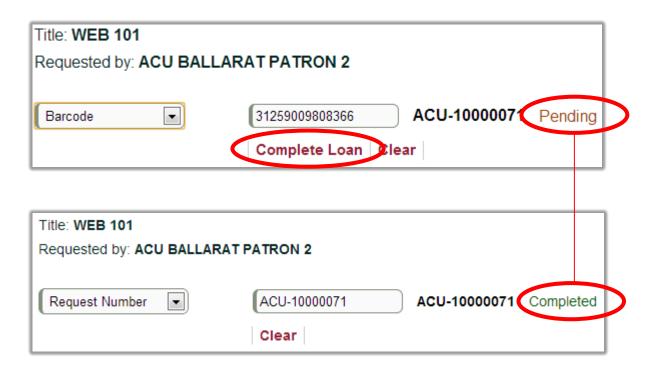| **Locations**	Details	Virtual Browse				
You must sign-in to see hold options					Actions⌄	⌞⌝ X
Hold Options:						← Back
Location	Resource Sharing Library	Lending Resource Sharing Requests		Show Details		
	004.678 L523					
		1 - 1 of 1 Records				
Barcode	**Type**	**Policy**	**Description**			**Status**
31259009808366	Book	-				On ILL process until 17/07/2014

When item is returned to RMIT, admin staff receive book in Relais

Via NCIP, the item is moved back to original library and is put in-transit from the Resource Sharing Library to original library….

…and we see…

Alma

Web 101 / Wendy Lehnert, Richard L. Kopec.
Book By Lehnert, Wendy G. (Boston : Pearson/Addison Wesley c2008.)
Update Date: 19/06/2014
Library: Swanston Library   **Process type:** Transit   **To Library:** Swanston Library   **Expected Arrival Time:** 25/08/2014
Permanent Location: General Collection
Call Number: 004.678 L523   **Call Number Type:** Dewey Decimal classification
Status: Item not in place   **Item Policy:** Standard Loan   **Barcode:** 31259009808366   **Material Type:** Book
Edit | Holdings | Items | Request | Work Order | Withdraw | More info

LibrarySearch/Primo

Book | ☆ **Web 101**
Wendy G. Lehnert ;Richard Kopec
3rd ed. c2008
● Available at Swanston General Collection (004.678 L523)

Locations   Details   Virtual Browse

You must sign-in to see hold options   Actions⌄ ⌈⌉ X
Hold Options:

| Location | Swanston Library General Collection 004.678 L523 | | | | Hide Details |

| Availability: | (4 copies, 3 available) | | | | |

1 - 4 of 4 Records

Barcode	Type	Policy	Description	Status
31259008919594	Book	-		Available
31259008790169	Book	-		Available
31259008799004	Book	-		Available
31259009808366	Book	-		In transit until 25/08/2014

- Item processed at home site and status changes to "available"

- Item is re-shelved

- Then END!

Opportunities

- Reciprocal borrowing scheme enhanced/augmented

- Doc Del relief

- Collections of excellence / collaborative collection development

- Massively expanded collections

- <u>Student satisfaction</u>

- Local issues:
  - Renewals and recalls
  - What does "request" mean? (holds, Doc Del, CAVALborrow)
  - Branding – what does CAVALborrow mean to patrons?
  - TILE local and availability
  - Postal costs
  - SCU loans / security