

Presenter's name Angela D'Souza Date :June 2009



WWW.VU.EDU.AU

## What I intend to cover:

- The history of BONUS+ and how it works in the background
- How BONUS+ will work for our requestors
- Implementation at Victoria University



# **History of BONUS**

- 2 year research study in resource sharing
- sponsored by UNISON (NSW) UTS, University of Newcastle, UNSW, CSU
- first INNReach system in Australia
- first combining III and Ex Libris systems live July 20, 2005 with UNEWC, UTS, CSU



## HARDWARE

- 2 dedicated servers
- central INNReach and DCB (Direct Consortial Borrower) for Ex Libris systems
- located, maintained at University of Newcastle



#### **Central union catalogue**

- each library profiles records to contribute
- monographs, some AV, no high use material
- no serials or order records (BONUS decision)
- one master bibliographic record per title
- algorithm determines master record
- institutional holdings added to bib records



#### **Central union catalogue**

- uploaded automatically to central catalogue
- overlay existing bibliographic records
- BONUS creates new bib record if no match



#### Requesting

- available to all staff, students of participating libraries
- unmediated requesting clients place requests directly online
- system selects an available copy
- clients select registered institution, pickup location
- clients authorised in verification screen



# **Searching BONUS**

- button on local OPACs carries search across to BONUS
- search BONUS catalogue directly
- <u>http://bonus.newcastle.edu.au/</u>





combined holdings of books from the Libraries of Deakin University, Murdoch University, the University of Ballarat, the University of Melbourne, the University of Newcastle, the University of Technology Sydney and Victoria University.

**NEWS:** Welcome to Massey University, our first international partner in BONUS+! Massey items are unavailable until record loading has been completed.

Search the BONUS+ C	Catalogue		
<u>Author</u> <u>Subject</u>	<u>Title</u> <u>Keyword</u>	<u>Author/Title</u> <u>Medical Subject</u>	
BONUS+ FAQ	Feedback on BONUS+	<u>Information for participating</u> libraries	-
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1 Deony in love : a novel / Lisa See.	c2007
See, Lisa. New York : Random House, c2007. 284 p. ; 25 cm.	
2 Doyle, Larry.	c2007
New York, NY : Ecco, c2007. 255 p. : ill. ; 22 cm.	
3 🔲 Love and conflict in medieval drama : the plays and their legacy / Lynette R	. 2007



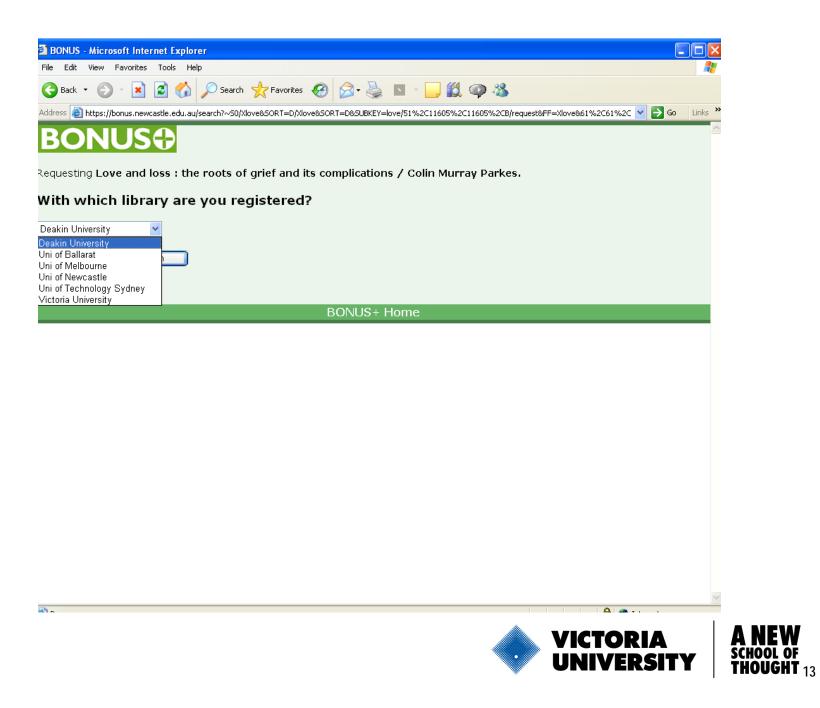
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and insecure attachments -- Anxious/ambivalent attachments -- Avoidant attachments --Disorganised attachments -- Separation -- Trauma and bereavement -- Gender -- Loss of a





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Requesting Love and loss : th	e roots of grief and its complications / Colin Murray Parkes.	
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# Requesting

- BONUS sends request data to holding and borrowing libraries
- creates virtual (temporary) item record on the borrowing library system
- creates virtual (temporary) patron record on the lending library system



# Requesting

**BONUS Catalogue** 



Requesting Delivering digital services : a handbook for public libraries and learning centres / David McMenemy

You cannot use BONUS to request items that are available at your institution.



# **Processing Requests**

At holdings library

- print paging slips of requests
- retrieve items from shelves
- Send items to requesting library
- At Lending library
- check out items to BONUS borrower
- systems inserts virtual patron data



## Delivery

- Australia Post, VTAC
- Anticipate 4 days interstate and 2 days within Victoria



# Self help

From MyLibrary link in local web catalogue borrowers can:

- view status of BONUS requests and checkouts
- cancel BONUS requests



# **Load Balancing**

- system randomly selects lending library for available item to fill request
- load balancing has been implemented
- monitor borrowing statistics



### Additional feature available with INN Reach (BONUS)

- Visiting patrons
- Now just implemented at Massey University (across the ditch)!



#### How we operate at Victoria University

- Centralised operation integrated with Document Delivery and Postal Loans
- VTAC where possible or DX
- Postal bags
- Workflow similar to ILL
- What will other campus library staff need to do



### **Statistics for Lending and Borrowing**

Copy of bonus+_monthly_borrowing_lending_oct07mar09.xls																		
	A	В	C	D	E	F	G	Н	- I	J	К	L	М	Ν	0	Ρ	Q	R
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26	Nov-07	95	110		270	204	127		1042	86	277	180	115	148	236		1042	
27	Dec-07	35	63	185	107	146	54		590	56	168	96	70	56	144		590	
28	Jan-08	106	111	274	241	310	130		1172	85	333	258		92			1172	
29	Feb-08	141	180	323	649	298	171		1762	136	508	359	142	220	397		1762	
30	Mar-08	241	274	711	898	459	494		3077	353	816	573	289	472	574		3077	
31	Apr-08	334	443	1146	908	429	437		3697	413		612		479			3697	
32	May-08	301	411	1253	946	479	492	]	3882	437	861	669	368	519	1028		3882	
33	Jun-08	181	228	675	486	230	307		2107	240	488	357	205	300	517		2107	
34	Jul-08	274	280	755	702	225	255	1	2491	250	570	393		363	694		2491	
35	Aug-08	320	455	1241	1065	450	602	50	4183	429	877	647	398	633	1046	153	4183	
36	Sep-08	370	447	1457	1094	452	485	105	4410	427	986	650	375	594	1091	287	4410	
37	Oct-08	319	453	1621	1100	467	452	177	4589	424	1003	669	405	622	1182	284	4589	
38	Nov-08	141	221	723	501	202	219	125	2132	201	462	336	190	275	513	155	2132	
39	Dec-08	91	144	469	299	139	145	70	1357	118	271	245	136	181	324	82	1357	
40	Jan-09	109	232	656	428	217	218	108	1968	158	409	328	183	302	444	144	1968	
41	Feb-09	167	201	781	574	223	279	164	2389	226	491	383	240	380	525	144	2389	
42	Mar-09	379	505	1857	1560	662	682	220	5865	621	1174	783	595	872	1407	413	5865	
43	TOTALS	3745	4954	14755	12476	5912	5933	1019	48794	4887	10956	7833	4724	6902	11830	1662	48794	
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## **Student feedback**

- I am a student at UTS and have used the Bonus system to get 2 books, 1 from CSU and 1 from Newcastle Uni. It is a wonderful system, congratulations.
- This catalogue is fantastic. Fast loading. Great system. Appreciations!!
- BONUS works very well and is a great idea. (Newcastle) Thanks :)



### Any questions???

#### CONTACT DETAILS

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