Auckland University

Auckland University Information Commons

- Largest purpose built IC
  - nearly 5000 sq m
- Opened in April 2003
- NZ$25 million
  - including furniture
  - excluding PCs and staff
• Multi-use building including
  - Café
  - Bookshop
  - Chemist
• Designed for 24/7 access
• Security
  – IC very busy
  – cameras
  – staff on all floors
Level 2 Lab – more than 500 pcs in total
Quiet study area
1000 seats in total
IC Consultant
• Black t-shirts
• First tier
• Roaming support

Help Desk
• Walk-in support
• Consultation space
Audiovisual equipment
Position descriptions
For

- Help Desk Manager
- After hours Supervisor – Help Desk
- Information Commons Consultant

And Orientation and Training Plan
for new IC staff

On CRIG web page with this ppt
http://www.information-commons.auckland.ac.nz/